



Measures taken by Camping Collegats due to the COVID-19

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Dear friends:

These have been difficult months for everyone, confinement has turned out to be a complicated experience.

Now that we are nearing its end, we cannot return to our usual ways, due to the health restrictions. But we can take the positive aspects that will allow us to enjoy a different experience.

It will be a more relaxed holiday, where we can rediscover the pleasure of contact with fresh grass, while we hear the rumour of the waters of the river that mark the slow development of the pleasant hours.

With this in mind, the staff of the campsite have prepared to offer you maximum security and make it easier for you not to be cumbersome.

Below are excerpts from the protocols which will be updated in accordance with the instructions of the health authority.

Thank you for your collaboration, and do not hesitate to ask us About any issue that worries you.

camping collegats

Measures taken at Reception:

Security protocols established by the Government will be strictly followed. You will be kept informed with signs about the measures applied, the procedure to be followed and the capacity of the area.

Entrance at the reception will be limited to one person and the social distance of two metres will be maintained. The use of a mask will be mandatory when this distance cannot be guaranteed.

Direct contact will be limited through protective screens.

Disinfectant gel will be provided.

The external surfaces will be cleaned and disinfected after the attention of each customer.

Measures taken in common service areas:

Security protocols established by the Government will be strictly followed. You will be kept informed with signs about the measures applied, the procedure to be followed and the capacity of the area.

Interpersonal security distance of two metres will be maintained. The use of a mask will be mandatory when this distance cannot be guaranteed

Disinfectant gel will be provided.

Cleaning frequency will be increased in accordance with current legislation.

Cleaning and disinfection will be carried out with viricidal disinfectant products certified and authorized by the Ministry of Health.

Specific cleaning will be carried out on high-contact elements such as taps, switches, handrails, showers, doors and handles ...

Measures taken in Restaurant:

Security protocols established by the Government will be strictly followed. You will be kept informed with signs about the measures applied, the procedure to be followed and the capacity.

Social distance of two metres will be maintained.

Disinfectant gel will be provided.

The staff will always attend to you with a hygiene mask.

After each service the used surfaces, i.e. tables, chairs, bar counter, etc., will be cleaned and disinfected.

Cleaning frequency will be increased in accordance with current legislation.

Cleaning and disinfection will be carried out with viricidal disinfectant products certified and authorized by the Ministry of Health.

Specific cleaning will be carried out on high-contact elements such as taps, sinks, doors and handles, etc..

Meals must be reserved in advance and may be requested to take away. See the menu on our website.

Faqs

What is the new coronavirus?

SARS-CoV-2 is a new type of zoonotic coronavirus that affects humans and produces COVID-19, a respiratory disease.

How is it transmitted?

It is transmitted through direct contact with the drops expelled when coughing or sneezing by an affected person.

What are the most common symptoms?



In some cases it can also reduce the sense of smell and taste, sore throat, headache, general weakness, diarrhea or vomiting.

What can I do to protect myself from the new Coronavirus?



What should I do if I have symptoms into the càmping?

Report it to Reception telf: +34 646 259 359

Telephone of the Health Center in La Pobla de Segur: +34 973 681 323